

PROTECT WHAT DRIVES YOU

Vehicle service contracts for new and pre-owned vehicles.



FlexCare

Vehicle Protection Plans

-  100% FACTORY BACKED
-  PROTECTION FROM UNEXPECTED REPAIR COSTS
-  AFFORDABLE INTEREST-FREE MONTHLY PAYMENT PLAN OPTIONS



PEACE OF MIND IS HARD TO COME BY

You deserve comfort and serenity every time you get behind the wheel – whether you're conquering the trails or cruising across town.

But let's face it: life can throw unexpected challenges your way.

That's where FlexCare vehicle protection plans come in.

With coverage for nearly any service or maintenance hiccup, your peace of mind is built into every plan. Plus, we offer a range of flexible options to fit your lifestyle and your needs.

Adding coverage is simple: include it with your new vehicle purchase, during a service visit or buy directly online.

However you choose, you're in control. With the added peace of mind from FlexCare, you're always covered.



TABLE OF CONTENTS

New Vehicle

- Protection Plans
- Maintenance Plans
- Essential Care

Pre-owned Vehicle

- Protection Plans
- Maintenance Plans
- Essential Care

Electric Vehicle (EV)

- Protection Plans
- Maintenance Plans





PLENTY OF PERKS COME WITH YOUR PEACE OF MIND

First Day Rental

\$45 First Day Car Rental Allowance or Taxi Reimbursement for any dealership mechanical repair or maintenance service (excluding bodywork).

Car Rental Allowance

Up to \$45 per day (\$175 maximum per occurrence) for Car Rental or Taxi Reimbursement anytime a component covered by the plan or Manufacturer's Basic or Powertrain Warranty fails, causing the vehicle to be inoperable and repairs take overnight.

\$100 Towing/Roadside Assistance

24-hour "Sign-and-Go" Towing and Roadside Assistance (up to \$100 per occurrence). Benefits include towing, flat-tire change (with your good spare), battery jump, out-of-gas fuel delivery (maximum 2 gallons) and lockout service (i.e., keys locked in car or frozen lock).

Key Fob Repair/Replacement

Coverage for up to three (3) key fob repairs or replacements (with a total maximum coverage benefit of \$600). Key fob coverage is available even if this component is not operable or recoverable.

\$1,000 Trip Interruption Protection

Up to \$1,000 for lodging, meals and car rental expenses if: (1) the vehicle is inoperable due to a failure covered by the service contract or the factory warranty and (2) the failure occurs more than 100 miles from home.

Personalized Plan Provisions

Upon receipt and approval, you will be mailed personalized plan provisions. They will identify you and your vehicle to the servicing dealer as being eligible for plan service.

When Plan Coverage Starts and Ends

All time and mileage specifications are from the warranty start date (the original in-service date of the vehicle) and 0 miles. Plan coverage continues for the length of time and mileage you select. Plan expiration is specified in your plan provisions.

Note: See your dealer for additional details, eligibility and restrictions.



NEW VEHICLE PROTECTION PLANS
FLEXCARE - VEHICLE PROTECTION

| COVERAGE | BEST PROTECTION EXTENDED CARE PREMIUM | BETTER PROTECTION EXTENDED CARE PLUS | GOOD PROTECTION EXTENDED CARE |
|----------------------------|---------------------------------------|--------------------------------------|-------------------------------|
| MECHANICAL | 5,000+ COMPONENTS | 850+ COMPONENTS | BASIC POWERTRAIN |
| ROADSIDE ASSISTANCE | ■ | ■ | ■ |
| TOWING ASSISTANCE | ■ | ■ | ■ |
| KEY FOB REPAIR/REPLACEMENT | ■ | ■ | ■ |
| RENTAL ALLOWANCE | ■ | ■ | ■ |
| COMPONENT GROUPS | | | |
| ENGINE | ■ | ■ | ■ |
| TRANSMISSION | ■ | ■ | ■ |
| DRIVELINE | ■ | ■ | ■ |
| STEERING | ■ | ■ | ■ |
| AIR CONDITIONING | ■ | ■ | ■ |
| BRAKES | ■ | ■ | |
| POWER GROUP | ■ | ■ | |
| ENGINE COOLING & FUEL | ■ | ■ | |
| FRONT SUSPENSION | ■ | ■ | |
| REAR SUSPENSION | ■ | ■ | |
| ELECTRICAL | ■ | ■ | |
| LUXURY GROUP | ■ | ■ | |
| INSTRUMENTATION | ■ | ■ | |
| ANTI-LOCK BRAKES | ■ | ■ | |
| EXPANDED ELECTRICAL | ■ | ■ | |
| BODY MECHANISMS | ■ | | |
| MANUAL INTERIOR MECHANISMS | ■ | | |
| SAFETY AND SECURITY | ■ | | |
| FULL MECHANICAL | ■ | | |

Parts and Labor Not Covered Include:

(Separate coverage plans available)

- Maintenance Services and Items Used in Such Services
- Catalytic Converter and Particulate Filter
- Glass, Plastic Lenses and Light Bulbs
- Body and Paint Items (Including Soft Trim)
- Snowplows, Winches and Trailer Hitches
- Wear Items (Such as Tires, Manual Clutch Assembly, Brake Pads, Shoes, Rotors, Drums, Belts and Wipers)



NEW VEHICLE PROTECTION PLANS

MAINTENANCE CARE - SCHEDULED MAINTENANCE

Maintenance Plans are designed to provide you with complete vehicle maintenance protection while saving you time and money. Our plans offer the use of authentic Mopar® Parts and services are performed by our certified expert technicians.

- Engine Oil and Filter Replacement
- Tire Rotation
- Cabin and Engine Air Filter Replacement*
- Change Brake Fluid*
- Spark Plugs Replacement*
- Brake Pad and Rotor Condition Inspection
- Drive Belt Tension and Condition Inspection*
- Battery and Charging Inspection
- Tire Inflation and Tire Repair Kit Inspection
- Correct Fluid Levels Inspection
- Windshield Wiper Blades Inspection*
- Check Engine Management System Operation

*At specified maintenance interval, not all terms will include these benefits.

ESSENTIAL CARE - PRE-PAID OIL PLANS

- Engine Oil and Filter Replacement
- Tire Rotation

NEW VEHICLE PROTECTION PLANS

FEEL GOOD PLANS FOR YOUR SPECIFIC NEEDS

Tire & Wheel Coverage, Lease Protect, Lease Wear & Tear, GAP, Auto Appearance and Vehicle Protection Plans give you options to enhance your protection and peace of mind.

Premium Tire & Wheel Coverage

Includes coverage for issues that are usually excluded, such as damage caused by car washes, construction zones or metal plates on the road. It also covers oversized tires and wheels, aftermarket wheels, chrome and chrome clad wheels, wheel covers (hub caps), snow tires and more.

Auto Appearance Care

Covers dents and dings on your vehicle's exterior surfaces.

Our expert technicians use a Paintless Dent Repair (PDR) process, working from behind your vehicle's metal panels to flex and mold the metal back to its original form like nothing ever happened. Repairs can be performed on any size dent and ding on metal panels where the paint has not been broken and the dent can be completely repaired using the PDR process (as determined by the field technician).

Plan Benefits:

- Any-size dent coverage; unlimited number of repairs
- Both new and pre-owned vehicles are eligible
- No deductibles or out-of-pocket expenses
- Transferable coverage

Ask about Auto Appearance Care Plus for even greater benefits, including windshield repair, carpet/floor mats, interior trim and upholstery coverage.



PRE-OWNED VEHICLE PROTECTION PLANS

EXTENDED CARE PREMIUM

Exclusionary Coverage of Over 5,000 Critical Components

The only parts and labor NOT covered: Maintenance services; catalytic converter and particulate filter; glass, plastic lenses and light bulbs; body and paint items; snowplows, winches and trailer hitches; wear items such as tires, manual clutch assembly, brake pads, shoes, rotors, drums, belts, wipers or any other wear items.

EXTENDED CARE PLUS

Extends Powertrain and Component Coverage on 850+ Major Components

EXTENDED CARE

Extends Powertrain and Basic Component Coverage

| COMPONENTS | BEST PROTECTION EXTENDED CARE PREMIUM | BETTER PROTECTION EXTENDED CARE PLUS | GOOD PROTECTION EXTENDED CARE |
|----------------------------|---------------------------------------|--------------------------------------|-------------------------------|
| ENGINE | ■ | ■ | ■ |
| TRANSMISSION | ■ | ■ | ■ |
| DRIVELINE | ■ | ■ | ■ |
| STEERING | ■ | ■ | ■ |
| AIR CONDITIONING | ■ | ■ | ■ |
| BRAKES | ■ | ■ | |
| POWER GROUP | ■ | ■ | |
| ENGINE COOLING & FUEL | ■ | ■ | |
| FRONT SUSPENSION | ■ | ■ | |
| REAR SUSPENSION | ■ | ■ | |
| ELECTRICAL | ■ | ■ | |
| LUXURY GROUP | ■ | ■ | |
| INSTRUMENTATION | ■ | ■ | |
| ANTI-LOCK BRAKES | ■ | ■ | |
| EXPANDED ELECTRICAL | ■ | ■ | |
| BODY MECHANISMS | ■ | | |
| MANUAL INTERIOR MECHANISMS | ■ | | |
| SAFETY AND SECURITY | ■ | | |
| FULL MECHANICAL | ■ | | |

Additional Benefits Keep You Rolling:

All Coverage Plans Also Include:

- 24-Hour “Sign-and-Go” Roadside Assistance - up to \$100 per occurrence
 - Towing Assistance, Dead Battery/Jump Start, Flat Tire Change, Vehicle Lock-Out Assistance and Fuel Delivery Service
- First Day Rental
- Rental Car Coverage
- Trip Interruption Benefit

Terms and Deductibles:

- Coverage up to 5 years with mileage intervals of 12,000, 15,000 or unlimited miles
- Deductible options: \$100 or \$200
- All time and mileage specifications are from date of sale and the current miles on the odometer
- See e-guide for additional term/mileage details
- Transferable and cancellable

ELECTRIC VEHICLE SERVICE CONTRACTS

YOUR ZEN, ELECTRIFIED

FlexCare vehicle service contracts protect you from the unexpected for up to 8 years or 100,000 miles.

Purchasable within the first 36 months of in-service date or 36,000 miles.

EXTENDED CARE PREMIUM

Full mechanical coverage of 2,500+ components

EXTENDED CARE PLUS

Electric drivetrain + 1,100 components covered

EXTENDED CARE

Electric drivetrain + 500 basic component coverage

Included Benefits

- Roadside Assistance
- Rental Allowance
- First Day Rental
- Trip Interruption
- Rideshare Coverage

TAILOR YOUR PLAN WITH ADDITIONAL OPTIONS

| COMPONENTS | EV EXTENDED CARE PREMIUM | EV EXTENDED CARE PLUS | EV EXTENDED CARE BASE |
|---|--------------------------|-----------------------|-----------------------|
| TRACTION MOTOR | ■ | ■ | ■ |
| EV TRANSMISSION/REDUCER BOX/TRANSFER CASE | ■ | ■ | ■ |
| REAR/FRONT-WHEEL DRIVE AXLE | ■ | ■ | ■ |
| STEERING | ■ | ■ | ■ |
| AIR CONDITIONING | ■ | ■ | ■ |
| EV COOLING SYSTEM | ■ | ■ | |
| FRONT/REAR SUSPENSION | ■ | ■ | |
| EV BRAKING SYSTEM | ■ | ■ | |
| ELECTRICAL | ■ | ■ | |
| EV ELECTRICAL | ■ | ■ | |
| INSTRUMENTATION | ■ | ■ | |
| POWER GROUP | ■ | ■ | |
| LUXURY GROUP | ■ | ■ | |
| MOPAR® ACCESSORIES | ■ | ■ | |
| SAFETY SYSTEMS | ■ | | |
| HIGH-TECH COMPONENTS | ■ | | |



Services that Supercharge Your Serenity

Roadside Assistance covers the cost of towing your vehicle to the nearest authorized Chrysler, Dodge, Jeep, or Ram dealer if your vehicle becomes disabled as a result of a mechanical breakdown. If you choose to go to another dealer, you will be responsible for the cost if the extra distance exceeds 10 miles. Refer to “section 6.2” for information on how to get towing service in the United States and Canada. You are covered by Roadside Assistance services if you are a purchaser for use of the vehicle. Roadside Assistance services last for eight years or 100,000 miles on the odometer, whichever occurs first (electric vehicles), calculated from the start date of the Basic Limited Warranty, as set forth in “section 2.1 E”.

Flat Tire Service

If you are inconvenienced by a flat tire, we will dispatch a service provider to use your vehicle’s temporary spare tire (if equipped) as recommended in your Owner’s Manual. This is not a permanent flat tire repair.

Lockout Service

Whether the keys are locked in your vehicle or frozen locks are keeping you from getting on your way, Roadside Assistance can assist you. This service is limited to providing access to the vehicle’s seating area. It does not cover the cost of replacement keys.

Towing Service

Roadside Assistance service gives you peace of mind and confidence. If your vehicle becomes disabled as a result of a mechanical breakdown, Roadside Assistance will dispatch a towing service provider to transport your vehicle to the closest authorized Chrysler, Dodge, Jeep or Ram dealer. If you choose to go to another dealer, you will be responsible for the cost if the extra distance exceeds 10 miles.

ELECTRIC VEHICLE MAINTENANCE PLANS CONFIDENCE, FULLY CHARGED

With maintenance plans from FlexCare, you get complete vehicle maintenance protection while saving time and money. Our plans offer the use of authentic Mopar® Parts and services performed by our certified expert technicians. Scheduled maintenance follows the recommended maintenance in your consumer's owner manual.

Included Benefits

- Tire Rotation (1 time)
- Cabin Air Filter Replacement (1 time)
- Vehicle Inspection (1 time)
- Inspect Brake Pads, Shoes, Rotors, Drums and Hoses
- Inspect Battery Cooling System Protection and Hoses
- Inspect Front Suspension, Tie Rod Ends and Boot Seals
- Inspect the Brake Linings
- Inspect Parking Brake Function
- Inspect the CV Joints
- Inspect Interior and Exterior Lighting
- Inspect Wheels and Tires
- First Day Rental (up to 2 occurrences)
- Trip Interruption

ASK YOUR DEALER FOR FULL DETAILS TODAY!

*At specified maintenance interval, not all terms will include these benefits.

MAINTENANCE CARE - SCHEDULED MAINTENANCE

| OPTION CODE | TERM (YEARS) | NUMBER OF SERVICES |
|-------------|--------------|--------------------|
| EVM11F | 1 | 1 |
| EVM12F | 1 | 2 |
| EVM13F | 1 | 3 |
| EVM14F | 1 | 4 |
| EVM22F | 2 | 2 |
| EVM24F | 2 | 4 |
| EVM26F | 2 | 6 |
| EVM28F | 2 | 8 |
| EVM33F | 3 | 3 |
| EVM36F | 3 | 6 |
| EVM38F | 3 | 8 |
| EVM310F | 3 | 10 |

| OPTION CODE | TERM (YEARS) | NUMBER OF SERVICES |
|-------------|--------------|--------------------|
| EVM44F | 4 | 4 |
| EVM48F | 4 | 8 |
| EVM410F | 4 | 10 |
| EVM412F | 4 | 12 |
| EVM55F | 5 | 5 |
| EVM510F | 5 | 10 |
| EVM512F | 5 | 12 |
| EVM66F | 6 | 8 |
| EVM77F | 7 | 7 |
| EVM714F | 7 | 14 |
| EVM88F | 8 | 8 |
| EVM816F | 8 | 16 |

Services that Supercharge Your Serenity

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If you are inconvenienced by a flat tire, we will dispatch a service provider to use your vehicle's temporary spare tire (if equipped) as recommended in your Owner's Manual. This is not a permanent flat tire repair.



Lockout Service

Whether the keys are locked in your vehicle or frozen locks are keeping you from getting on your way, Roadside Assistance can assist you. This service is limited to providing access to the vehicle's seating area. It does not cover the cost of replacement keys.

Towing Service

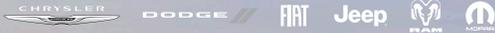
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YOUR PEACE OF MIND STARTS HERE

GET THE RIGHT PLAN TO SUIT YOUR NEEDS, WHEN YOU NEED IT

Add on any eligible plan with your new vehicle purchase when we repair or service your vehicle or buy directly online – you've got options.

FlexCare
Vehicle Protection Plans



APP ICON
TO COME

Always Connected

Get the right vehicle app for you by downloading it from the Apple Store or Google Play.